



DeMaio Family Chiropractic & Physical Therapy

*Aligning Your Body's
Health & Well-being
... since 1990*

On behalf of the physicians and staff, we would like to thank you for choosing us for your care. We would greatly appreciate your comments, suggestions, and any concerns you may have in regards to the service you received and the overall experience with DeMaio Family Chiropractic. The feedback we receive will help us to continue to make any improvements in accommodating our patient's needs.

1. Was the staff courteous and prompt in:
 - a. Making appointments? Yes _____ No _____
 - b. Assisting you during your office visit? Yes _____ No _____
 - c. Keeping you informed during your wait? Yes _____ No _____
 - d. Follow up with calls in regards to your care? Yes _____ No _____
 - e. Providing you with the information you need? Yes _____ No _____
 - f. Scheduling my appointments with my doctor of choice? Yes _____ No _____

2. Did the physician meet your expectation with:
 - a. Answering your questions and help you to understand your options? Yes _____ No _____
 - b. Treating you with respect? Yes _____ No _____
 - c. Provide you with the quality care you were seeking? Yes _____ No _____
 - d. Understanding my condition? Yes _____ No _____

3. How would you rate your visit overall on a scale of 1(not satisfied) to 5 (very satisfied)

1 2 3 4 5

4. Would you refer a friend or family member to DeMaio Family Chiropractic? Yes _____ No _____

5. How long did you wait to see the physician (in minutes)

___ 0-10 ___ 11-20 ___ 21-30 ___ 31-40 ___ 41 +

Comments:

Dr. John V. DeMaio, D.C., C.C.N. | **Dr. James Lindauer, D.C.**

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